

Return and Refund Policy Template

1. Thanks for placing the order at [website] owned by [Company Name].
2. We offer a full money-back guarantee to make your money safe for all the purchases made on [website].
3. If you are not satisfied with the product purchased from us, you can get your 100% money back.
It is simple; no questions are asked.
4. If an item is delivered broken/damaged, you are entitled to get full refund or exchange for the new item as you prefer.
5. The return and refund requests are accepted only for products with manufacturing defects.
6. We are not responsible for the delayed delivery or loss of the returned package when you return the product.
7. The refund requests are entertained only if these are initiated by you within [xxxxx] days of receiving the product.
8. The product should be returned within [xxxxx] days at the following address:
 - Company Name:
 - Address:
 - Zip Code:
 - Phone Number:
9. You are eligible for a complete refund within [xxxxx] calendar days after we get back your returned product
10. We encourage our esteem customers to try the purchased product first and to resolve any performance issue with our online consultants before initiating the refund requests.

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11. Any product sent for refund must be delivered in unworn/ unused and in the condition as you received it with all the tags on the product.
12. If you like to avail in-store credit facility, please mark it on the return form.
13. If you have any question regarding return/refund or like to request a refund, feel free to contact us at – **phone number**.
- **Contact Us:** Phone Number: **xxxxxxx**; Email: **xxxxxxx**

***** END *****

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